

# Medication Management FAQs

Medication ordering and administration using the new EHR



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**If a verbal order is not co-signed electronically by a physician (or NP or Midwife) can the pharmacy fill the order?**

Yes. All verbal orders will display and be available to action at the date and time they are entered. They do not require a co-signature for pharmacy to fill.

**If a medication is overdue, does the EHR automatically generate an incident report in PSLs?**

No. It will not generate a report, nor will it go to PSLs. The EHR can provide operational reports with details and percentages around medications given on time, but these are not reported through the PSLs system.

**Will the system prompt Physicians (and NPs and Midwives) to co-sign their verbal orders?**

Yes, they are able to review and co-sign all verbal orders as these orders are communicated to the ordering provider via their Inbox in Message Centre.

**Does the medication list show what time the medication is due, or just how many medications are due?**

The electronic Medication Administration Record (eMAR) view will show all meds ordered, all doses administered, and the date and time the next dose is due for each med.

**How will medication orders be transcribed?**

Medication orders will not be transcribed once the new EHR is activated in your region. As soon as medications are ordered they will be in an electronic format, which means there will not be any need for transcription; they will be sent to pharmacy for processing immediately.

**Will the medication page show when a medication requires a re-order?**

Medications will stay as active orders until discontinued, unless a stop date and time is entered. If the stop date is part of the order, the order will dither out/grey out, and not be available for scanning documentation until re-ordered.

**Will the system prompt you if a medication is out of normal dosing range?**

At the point of order entry, clinicians will be prompted by alerts when orders are outside of normal parameters set during design and build.