

**The following message has been sent to all Island Health staff,
medical staff and volunteers on behalf of Kathy MacNeil,
Interim President & CEO**

September 14, 2017

Dear Island Health colleagues:

As you know, in March 2016 Nanaimo Regional General Hospital (NRGH), the Oceanside Health Centre Urgent Care and Primary Care and Dufferin Place Residential Care implemented an EHR with advanced functionality as part of the IHealth Initiative. We recognize that user challenges persist.

I am writing to let you know that the Ministry of Health has appointed the firm Ernst & Young (EY) to conduct an independent review of IHealth. A message from Stephen Brown, the Deputy Minister of Health, regarding the independent review [is available here](#).

Island Health welcomes and supports the EY review. I encourage you to participate and contribute to this valuable opportunity.

On behalf of Island Health, I want to thank you for your hard work and commitment to quality regarding IHealth. Your support and expertise have been invaluable, and will continue to be so as we strive to provide the best health and care possible.

Sincerely,

Kathy MacNeil
Interim President & CEO