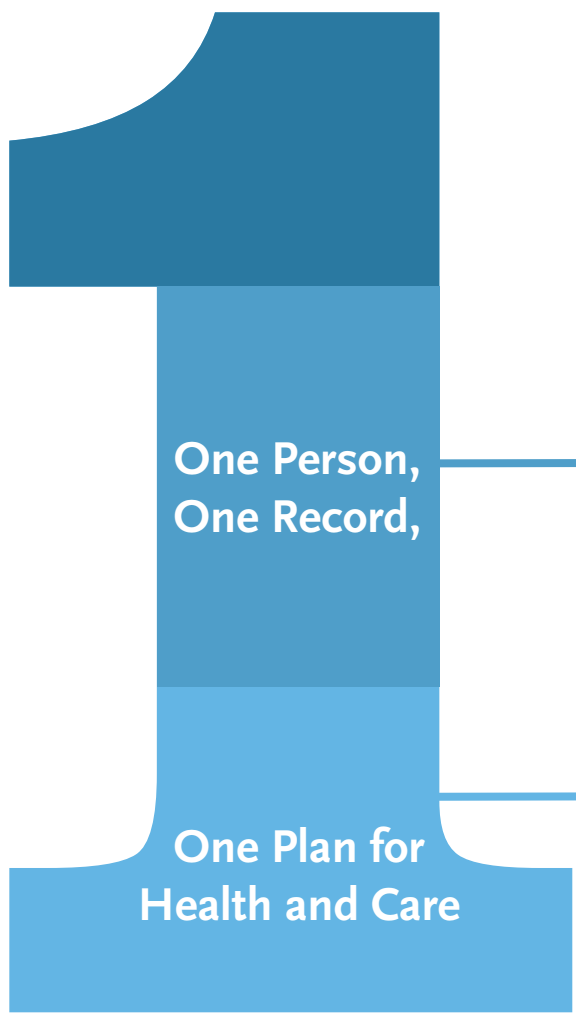


Why IHealth Now?

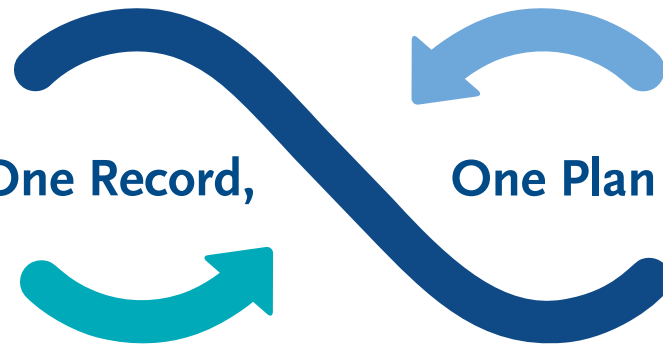


IHealth Vision



One Person, One Record,

One Plan for *Health and Care*



A single, high quality electronic health record of a patient's health history, including all clinical documentation, orders and results. Health care providers across all of Island Health's care services can access this record, as well as the individual whose record it is.

The plan improves care for individual patients and everyone living in Island Health's region with common standards, tools that support monitoring and early intervention for better health outcomes, and a system that provides meaningful advice to care providers.

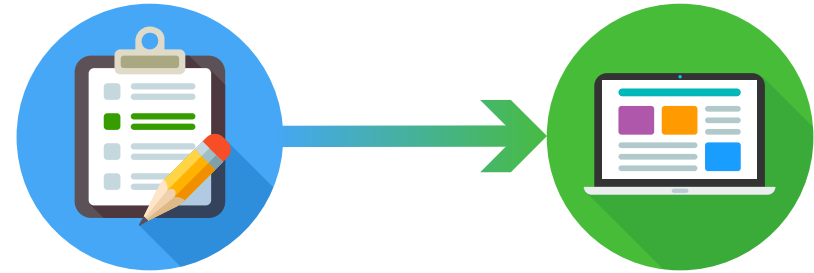
What is IHealth?

IHealth is the name for Island Health's region-wide practice change to full use of the electronic health record (EHR) across a range of health care services to improve quality, safety and consistency of care for Island Health patients.

IHealth is more than a technology upgrade project, it is about how care providers work together, and gather and share information as a team for a more holistic, evidence-informed view of each patient.

What changes with IHealth?

We are gradually replacing the paper chart with an EHR, including charting online, sharing test results, and messaging between patients and members of their care team through secure online platforms. In its advanced use, the new system includes computer entry of physician orders.



Why are we making this change now?

We have been making this change gradually across Island Health since 2016. Like so many activities, the response to COVID-19 has affected some IHealth implementation plans and timing.

The main drivers have never changed:

- safe patient care
- standardized practice
- improved information flow
- coordination across the continuum of care for each patient through their life

What are the benefits?



Improved quality, safety and continuity of health care



Patients are more involved in their own care



Enhanced communication and collaboration amongst care providers across services



Better decision making based on complete, up-to-date information



Increased efficiency