

IHealth change journey roadmap

Medical Staff

Learning about IHealth: Change is on the way

IHealth is a big change... what's it about?

- Read about IHealth in e-newsletters, emails, updates for medical staff
- Connect with colleagues to discuss the coming change
- Learn about kick-off events
- Gain understanding on how this will affect my day-to-day work

I'm going to find out why this change is coming and how it will impact my patients and clinical practice.

Connect to Purpose: "Why IHealth?"

Getting curious, building momentum

- Find out more details on how the change impacts medical providers and patients
- Take part in a readiness survey
- Learn about IHealth from your department and division leadership and chiefs of staff
- Find out what's going on from posters, email updates, the IHealth website, MSA updates
- Register for Education

I will be part of this successful change - it will take some time but there are many benefits.

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I'm getting more comfortable with what's coming.

Testing skills, gaining confidence

I'm learning how it works

- Complete required education
- Meet Peer Mentors who are there to support your learning
- Engage in conversations about the change with colleagues
- Test out the system in play mode

Go-Live

Learning becomes practice

Tips, advice and skill sharpening

- Turn to Peer Mentors for at-the-elbow support
- Reach out to the IHealth team when you have issues
- Get more proficient with an individual or group Skill Sharpener session
- Share your tips with colleagues

I am finding help for my learning when I need it - and making progress.

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Reinforcing and sustaining

Confidence and efficiency builds

- Continue to reach out for support when needed
- Stay up to date through tips and refreshers
- Provide feedback and ideas in post-activation surveys
- Celebrate success with your team!

The tips and tricks that I apply make me quicker and more proficient.

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Signs of success:

- Speed and efficiency in using system
- Patients have positive feedback
- Quality and safety of patient care improves
- Collaboration with other providers on patient care becomes more efficient
- IHealth Specialty Leads are supported in work to enhance the system

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IHealth website: ihealth.islandhealth.ca

- Learn more about the IHealth project
- Access resources
- Connect with IHealth team

Ongoing learning and feedback

- Reach out to Provider Education and Experience (ProEx) for a Skills Sharpener session
- Take part in surveys and share feedback and ideas for improvements
- Become a Peer Mentor to give back and continue learning