

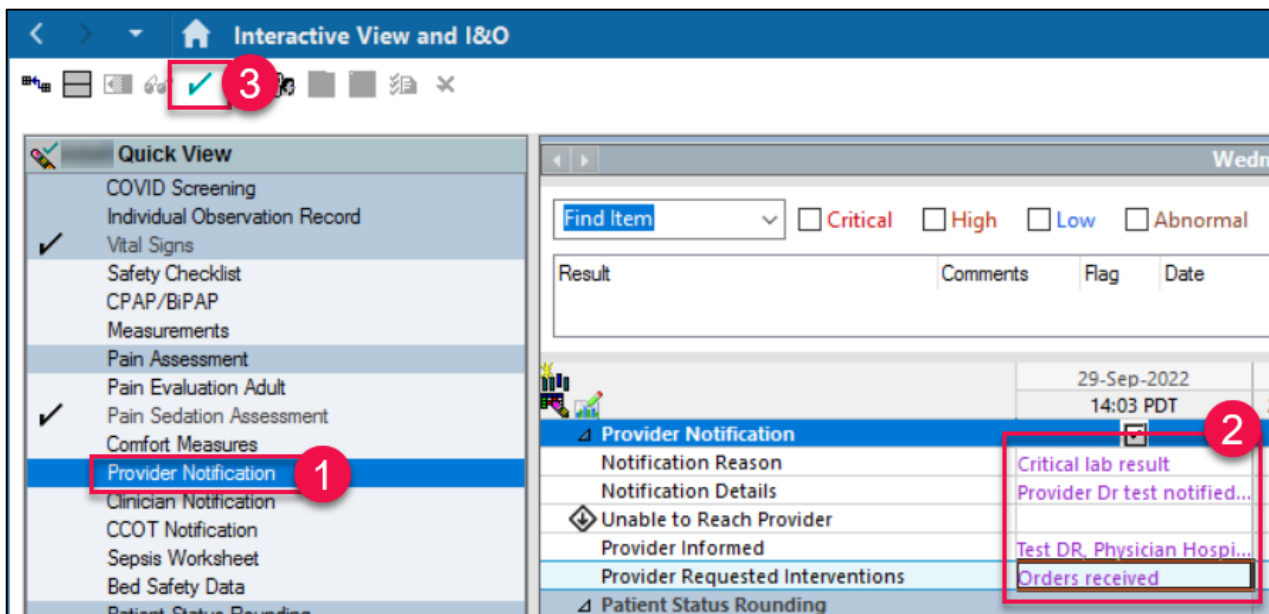
## Provider Notification

As per section 1.1.1 of the [Clinical Documentation Policy](#): Accuracy. “To ensure accuracy in the EHR, “clinicians must enter patient/client information using designated data fields”.

- Conversations or phone calls with a physician, nurse practitioner or midwife should always be documented in Interactive View in the **Provider Notification** section.
- Documentation of communication with the provider gives the entire care team visibility that the notification has occurred.
- Because there is a structured field for Provider Notification in IVIEW, Chart Annotation should **not** be used to document Provider Notification, unless you were unable to adequately capture the notification in the structured fields provided. Never duplicate your documentation.

### Documenting Provider Notification:

1. Navigate to **Provider Notification** in Interactive View and I&O.
2. Document your communication with the provider including **notification reason** and **notification details**.
3. Click the green checkmark to sign.



### Note:

- Document conversations where you communicated a change in patient’s status, patient concerns or any observations that the provider needed to be made aware of.
- In the **Notification Details** field, document the details of the conversation

