

Accessing EHR Training on Site	
<p>1. Open Citrix Workspace app</p>	
<p>2. Your Citrix apps will display automatically depending on group membership</p> <p><b>Note:</b> Please add the app as a favourite for future quick access</p>	
<p>3. Click on the Island Health EHR Education app to access your assigned Learning Journey(s).</p> <p><b>Note:</b> Please add the app as a favourite for future quick access</p>	
<p>4. Open <b>Patient Allocator</b> app and click <b>Start new session</b></p>	
<p>5. In the app, complete the required questions (3) and click <b>Begin session</b> to return the following:</p> <ul style="list-style-type: none"> <li>○ Target training app name</li> <li>○ Username</li> <li>○ Password</li> <li>○ Patient ID</li> </ul> <p><b>Note:</b> Username, password and patient will be <b>valid for the day issued</b>, please return the next day for a new training session access.</p> <p><b>Note:</b> You could get maximum of 2 learning credentials per day, return to <b>step 3</b> for second credentials.</p>	
<p>1. Click on the Citrix Application you have been assigned.</p> <p>Session 1: Medical/Surgical Nurse</p> <p>Citrix Application: PLYIH   Powerchart          Cerner Credentials: Username: RN4464 Password: ArmlessCasingOpulently          Patient Details: Name: Train107, SouthIslandPatient Location: RJH-PCC-N435</p>	
<p>6. Should you need to retrieve previously provided credentials within the same day, just return to the <b>Patient Allocator</b> app. The Patient Allocator will remember what you have been provided that day.</p>	