

For Nursing/Clinical/Allied Health Staff

IHealth News Brief

April 10, 2024

Welcome to the first edition of a regular, practical brief for nursing, clinical, allied health and clerical staff preparing for the activation of electronic ordering and other advanced functions of the Cerner electronic health record. This communication responds to feedback you gave us in the first readiness survey – thank you for your valuable input. Let us know if you have any comments or questions.

-- Gillian Kozinka and Candice Keddle, CSD Transformation Council Facilitators

What you need to know

VGH and RJH CPOE Go-Live Dates

- May 25, 2024 is Go-Live for Victoria General Hospital, Gorge Road Health Centre acute care units, South Island Surgical Centre, and [ambulatory fast-track units](#).
- June 8, 2024 is Go-Live for Royal Jubilee Hospital.
- Read the [memo](#).

Education Reimbursements

Employees can submit a request for IHealth Project education overtime reimbursement:

- Please note: You are eligible for reimbursement only if you have completed training **during overtime hours**, not within your regular work schedule.
- [See the memo from site leadership](#) for details.
- Follow the [Education Reimbursement Standard Operating Procedure](#).

Learning Labs Are Open Now:

8 a.m. to 4 p.m. Monday to Friday

After-hours access through Protection Services or Coordinator of Site Operations

- VGH - S263 Lecture Lab (across from Good Earth Cafe)
- RJH - PCC 150

Learn at Home...

...or anywhere with a computer! Before you begin training from home, notify your manager and ensure you have set up Multi-Factor Authentication by calling the Service Desk at 250-370-8777 Option 2.

For more information see education reimbursement information above. Here are more resources to help you complete your learning at home:

- [Completing EHR Learning Journey from Home 2024-02-01.pdf](#)
- [Using the Training Patient Allocator App.pdf](#)
- [Completing EHR Workbook Education with a Single Monitor QRG v1.1 2024-03-21.pdf](#)
- [Completing EHR Workbook Education using Two Devices or Monitors QRG v.1.1 2024-03-21.pdf](#)

Extra Training Rooms and Devices Added

In response to staff feedback, extra training rooms and devices are being identified to support clinical training for all stages of your learning journey. Room locations have been added to the [CSD Transformation Council SharePoint site](#). (Scroll down to “Training & Education Logistics”.)

What you need to do

Take 2 Minutes to Complete the 2nd IHealth Readiness Survey

Please provide your feedback in the 2nd IHealth Readiness Survey, which is open until midnight April 17. Information and comments from the survey will help assess progress through the learning journey, and identify where changes may be required to pave the way for a successful Go-Live. Complete the IHealth Readiness Survey now through [this link](#).

Create a LearningHub Account

[LearningHub](#) is the learning management system (LMS) that Island Health uses to provide access to online courses and registration for classroom courses.

If you have not done so, and before you start your training, create a LearningHub account using your Island Health email address.

Complete Your Education and Get Ready for Workflow Review Sessions

E-Learning Modules and Self-Directed Online Learning (SDOL) are mandatory and are now well underway. If you have not begun your learning, please talk to your leader.

Facilitated Workflow Reviews have begun! These reviews are tailored to your role and will review priority workflows such as admissions, placing orders, managing medications, caring for your patients, transfers, and discharges. You must complete

the e-Learning Modules and Self-Directed Online Learning before joining your workflow review session.

How we're making progress

Clinical Transformation Team Onsite to Support You

Clinical Transformation Team (CTT) members have been assigned to clinical areas and will be facilitating and delivering mandatory simulated workflow review training. This will be an opportunity to provide additional hands-on simulation and practice related to the clinician's future state "day in the life" with clinical practice scenarios.

CTT members are onsite and will be supporting staff in their learning journeys. Ask your unit or program leader to connect you with your CTT member and introduce yourself.

Where to go for more information

For updates and links to resources any time: [IHealth Intranet](#), [IHealth Public Website](#)
Education questions? Email EHRLearning@islandhealth.ca
General questions? Email IHealth@islandhealth.ca

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