

How CTT supports Go-Live

What is the Clinical Transformation Team (CTT)?

Clinical Transformation Team members are Island Health peers and Cerner EHR implementation experts who have stepped into temporary roles to support staff through IHealth activations before, during and after Go-Live. They are trained and prepared to help you, can leverage the IHealth team's expertise, and bring skills and experience from their primary roles as RNs, LPNs, NUAs and Allied Health team members.

CTT members are trained to support you in the change to clinical documentation, electronic ordering (CPOE) and other advanced functions in the Cerner electronic health record (EHR).

CTT members: How can they help?

- Offer elbow-to-elbow support before, during and after Go-Live
- Listen and engage with you in discussions about the change
- Help create a supportive, safe environment for learning
- Help identify learning opportunities
- Point you to helpful resources
- Assist you with real-time troubleshooting
- Deliver workflow review sessions in collaboration with Practice Leaders and Clinical Nurse Educators
- Work with leaders to determine best ways to support staff through training
- Meet you "where you're at" to help you learn and adapt to the change

CTT team members support you in making one of the most significant improvements Island Health is making to quality and safety in patient care.

Connect with CTT members in your area

Ask your unit or program leader to connect you with your CTT member.

Questions? Contact [Michael Pojol](#) or [Kristie McDonald](#).