













# My IHealth Journey

## MEDICAL STAFF

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Last updated May 15, 2024

<h3>01</h3> <p>January 2024</p>	<h3>02</h3> <p>Late January</p>	<h3>03</h3> <p>Mid-March</p>	<h3>RJH Tertiary Activation</h3> <p>Go Live on June 8, 2024</p> <h3>VGH / GRH / SISC Tertiary Activation</h3> <p>Go Live on September 14, 2024</p>			
<h4>eLearning Modules</h4> <p>Required online eLearning modules. Get to know the look, feel and basic screens in the new system, including concepts, tools and workflows.</p> <p>eLearning modules are foundational learning required before Virtual Facilitated Classroom Education sessions. Computerized Provider Order Entry (CPOE)-specific courses will be highlighted as required for your role, while you may choose to repeat previously taken short courses as a refresher.</p> <p><i>You will receive an email with details to log in to Cerner Learning Framework and to complete your training.</i></p>  	<h4>Virtual Facilitated Classroom Education</h4> <p>Self-paced and guided online learning to give you the knowledge and hands-on skills to be successful. This must be completed before your next learning activity.</p> <p><i>You will receive an email with details of how to access the training domain and complete the activities.</i></p>  	<h4>In-Person Facilitated Workflow Reviews</h4> <p>Discipline-specific review of high priority workflows including patient transitions conducted <b>in-person</b>, with remote option available. This mandatory activity will be delivered in group session(s) coordinated with the Division/Clinic.</p>    <p style="text-align: center;">AND</p> <h4>Personalization Session</h4> <p><b>In-person</b> 1:1 direct support on account customization, including order set favourites, quick orders, and orders tab.</p>  	<h4>Your Go-Live support:</h4> <ol style="list-style-type: none"> <li>At-the-elbow floor support.</li> <li>Onsite and virtual assistance from the IHealth team, physician peer mentors, technical, and support staff.</li> <li>IHealth leaders available to collaboratively address reported concerns, safety risks and Patient Safety and Learning System (PSLS) reports that require immediate attention.</li> </ol> <p><i>Note: Current PSLS reporting processes will continue as usual.</i></p>			
<p>Ongoing Practice</p>			<h4>Ongoing Practice</h4> <p>Optional self-directed practice in the PLAY electronic health record (PLYIH). Using materials and resources from previous stages of learning to help solidify your new knowledge leading up to Go-Live.</p> <p>Click <a href="#">this link</a> to view how to access PLAY environment for self guided play. To arrange guided practice, email <a href="mailto:IHealthEducation@islandhealth.ca">IHealthEducation@islandhealth.ca</a></p> <p><i>PLYIH domain will be available starting mid-December.</i></p> 		<h4>Skill Sharpeners</h4> <p>Join 1-on-1, group, or focus-specific Skill Sharpeners.</p> <p><b>Topics:</b></p> <ul style="list-style-type: none"> <li>Medication Reconciliation</li> <li>Order Set Management</li> <li>Orders Favourites</li> </ul> <p>To arrange a skill sharpener session for groups or individuals email <a href="mailto:IHealthEducation@islandhealth.ca">IHealthEducation@islandhealth.ca</a></p>  	
<p>Series of modules Avg: 2 hours total (10-20 mins/module)</p>	<p>Role dependent Avg: 4-6 hours total</p>	<p>Specialty &amp; role dependent Avg: 2-2.5 hours total</p>				

### Engagement Labs, IHealth Demos, and Rounding

Guided hands-on practice with CPOE and ClinDoc and onsite drop-in IHealth support and demonstrations.