

Practice Change Support Plan for Computerized Provider Order Entry (CPOE) Implementation at South Island Tertiary Care Sites

Major practice changes impacting allied health staff & resources to support the practice changes

Completion of LMS CPOE learning module is Pre-requisite to using this plan efficiently

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South Island Tertiary Care CPOE Practice Change Support Plan – Nursing Unit Assistant

ORDER MANAGEMENT: NUA Order Transcription			
Included Roles: Nursing Unit Assistants working within digitally enabled environments			
Current practice	Future State/ What do I need to know?	What do I need to do?	Resources
<ul style="list-style-type: none"> Variation exists across Island Health units and facilities NUAs review and transcribe paper based orders, at which point the nurse reviews and verifies the transcription. 	<p>Electronic Order Entry restricts order entry to Authorized Healthcare Providers</p> <ul style="list-style-type: none"> NUAs are not an Authorized Healthcare Providers and will therefore not be managing orders. NUAs will be managing and completing NUA specific tasks using Care Compass (a digital Patient List). <ul style="list-style-type: none"> Tasks will be designed specifically for the NUA to complete during their shift. 	<p style="text-align: center;">Understand</p> <p>NUAs will no longer be processing orders in a digital environment, and will instead be completing NUA specific tasks in the EHR.</p> <p>When When orders, or certain events/ timelines are met in the care journey, NUA tasks will appear.</p> <p>How NUAs monitor Care Compass for new orders/ tasks in the event they require immediate action</p> <p style="text-align: center;">Review</p> <p>The Practice Change Alert in the resources column. Print and carry a copy with you as you round/support</p> <p>Review the eCoach document in the resources column. Print and carry a copy with you as you round/support</p>	<p>Practice Change Alert: NUA Roles And Responsibilities</p>
<p>Associated Policy, Procedure, Guidelines, and Regulatory Standards:</p> <p>Orders Management Policy</p> <p>Orders Management Procedure</p>			

South Island Tertiary Care CPOE Practice Change Support Plan – Nursing Unit Assistant

PROCESS: Patient Transfer Network (PTN) Booking			
Included Roles: Nursing Unit Assistants working within digitally enabled environments			
Current practice	Future State/ What do I need to know?	What do I need to do?	Resources
<p>Verbal Orders for PTN</p> <ul style="list-style-type: none"> When PTN is booked, verbal communication to Most Responsible Nurse (MRN) and Clinical Nurse Leader (CNL) is given for ETA of pick up. 	<p>In a digitally enabled environment, patient transfer information will be documented electronically.</p> <p>Transfer Report</p> <ul style="list-style-type: none"> The Transfer Report is a PowerForm that enables multiple team members to document electronically. <ul style="list-style-type: none"> Each team member documents their section in alignment with their scope of practice. The NUA will document any pertinent verbal communication. 	<p style="text-align: center;">Understand</p> <ul style="list-style-type: none"> Various Team members document their section of the Transfer Report in alignment with their Scope of Practice. NUAs document verbal communication and ETA on the form. <p style="text-align: center;">Review</p> <ul style="list-style-type: none"> The Practice Change Alert in the resources column. Print and carry a copy with you as you round/support Review the eCoach document in the resources column. Print and carry a copy with you as you round/support <p style="text-align: center;">Support</p> <ul style="list-style-type: none"> Support Clinicians with your knowledge of this practice change at readiness events, huddles and PRN 	<p>Practice Change Alert: NUA Patient Transfer Network (PTN)</p> <p>Clinician Notification Wiki</p>
<p>Associated Policy, Procedure, Guidelines, and Regulatory Standards:</p> <p>Orders Management Policy</p> <p>Island Health Patient Transportation Intranet Page</p>			

South Island Tertiary Care CPOE Practice Change Support Plan – Nursing Unit Assistant

RESULTS MANAGEMENT: Critical Lab Results			
Included Roles: Registered Dietitians and their students			
Current practice	Future State/ What do I need to know?	What do I need to do?	Resources
<ul style="list-style-type: none"> Critical lab results are called into the unit, the NUA will verbally tell the clinician and/or provider . 	<ul style="list-style-type: none"> Critical results are called into the unit, the NUA will verbally tell the clinician and/or provider. <ul style="list-style-type: none"> The NUA will then mark in the NUA documentation band in iView to detail who they gave the information and the time it was relayed. 	<p style="text-align: center;">Understand</p> <p>The EHR enables documentation of communication received from auxillary departments in the event it is needed to refer back to.</p> <p style="text-align: center;">Review</p> <ul style="list-style-type: none"> Familiarize yourself with the Practice Change Alert, and The eCoach asset linked in the resrouces column <p style="text-align: center;">Support</p> <ul style="list-style-type: none"> Colleagues in understanding how and when to document communication in the EHR. 	<p>Practice Change Alert NUA Critical Lab Result</p> <p>Clinician Notification Wiki</p>
<p>Associated Policy, Procedure, Guidelines, and Regulatory Standards:</p> <p>Lab Turnaround Times</p>			