

My IHealth Journey

MEDICAL STAFF

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Last updated August 20, 2024

Stage 1

eLearning Modules

Required online eLearning modules. Get to know the look, feel and basic screens in the new system, including concepts, tools and workflows.

eLearning modules are foundational learning required before Virtual Facilitated Classroom Education sessions. Computerized Provider Order Entry (CPOE)-specific courses will be highlighted as required for your role, while you may choose to repeat previously taken short courses as a refresher.

You will receive an email to log in to your personal learning profile and to complete your learning.



Series of modules
Avg: 2 hours total
(10-20 mins/module)

Stage 2

Virtual Facilitated Classroom Education (Zoom)

Self-paced and guided online learning to give you the knowledge and hands-on skills to be successful. This must be completed before your next learning activity.

You will receive an email with details of how to access the training domain and complete the activities.



Role dependent
Avg: 4-6 hours total

Stage 3

In-Person Facilitated Workflow Reviews

Discipline-specific review of high priority workflows including patient transitions conducted **in-person**. This mandatory activity will be delivered in group session(s) coordinated with the Division/Clinic.



AND

Personalization Session

In-person 1:1 direct support on account customization, including order set favourites, quick orders, and orders tab.



Specialty & role dependent
Avg: 2-2.5 hours total

VGH/GRH/SISC Tertiary Activation Go Live on September 14, 2024

Your Go-Live support:

1. At-the-elbow floor support.
2. Onsite and virtual assistance from the IHealth team, physician peer mentors, technical, and support staff.
3. IHealth leaders available to collaboratively address reported concerns, safety risks and Patient Safety and Learning System (PSLS) reports that require immediate attention.

Note: Current PSLS reporting processes will continue as usual.

Ongoing Practice

Optional self-directed practice in the PLAY electronic health record (PLYIH). Using materials and resources from previous stages of learning to help solidify your new knowledge leading up to Go-Live.

Click [this link](#) to view how to access PLAY environment for self guided play. To arrange guided practice, email IHealthEducation@islandhealth.ca



Skill Sharpeners

Join 1-on-1, group, or focus-specific Skill Sharpeners.

Topics:

- Orders Management
- Medication Reconciliation
- Ordering Labs
- Transitions in Care

To arrange a skill sharpener session for groups or individuals email IHealthEducation@islandhealth.ca



Ongoing Practice

Engagement Labs, IHealth Demos, and Rounding

Guided hands-on practice with CPOE and ClinDoc and onsite drop-in IHealth support and demonstrations.

Project contact info

IHealthEducation@islandhealth.ca

Additional resources

Visit ihealth.islandhealth.ca for more IHealth news and resources

Legend:



Online



In-Person



Required